DBC acknowledge everyone’s right to express their opinion about our services. DBC will provide our clients and the community with the opportunity to influence the way the organisation works by meaningfully engaging with them, listening and responding to their feedback, and protecting their confidentiality and privacy. Compliments, suggestions and complaints, along with other forms of feedback, provide an opportunity for improvement.

Please indicate which type of feedback you are providing:

Compliment Suggestion Complaint

**Client details:**

**Name:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Address:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Tel No:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 ***Anonymous:*** *Should you chose to remain anonymous, complaints may still be lodged however CSSI cannot provide feedback if no current contact details are provided.*

Details of feedback:

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*If insufficient space please attach another sheet. Ensure all sheets are numbered and signed.*

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